

Brandon Cook

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Personal Statement

I pride myself on being an honest, driven individual, with a passion for helping others. Excellent communication skills enable me to work well both within a team environment and independently and relate well and be sensitive to all cultures. My positive attitude and varied skill set will be an asset to my future employer in maintaining and growing the company's established reputation and increasing the returning client base.

Work Experience

Ibis Tainui Hamilton

2023 – 2026

Food and Beverage Attendant – Maakona Restaurant

- Customer service
- Restaurant service
- Bar tending
- Cash handling
- Support of the front desk and Conference & Events team

Novotel Tainui Hamilton

2019 – 2023

Food and Beverage Supervisor – Restaurant on Alma/Conference & Events

- Leadership of a team of up to 5 staff per shift
- Customer service
- Restaurant service
- Bar tending
- Cash handling
- Support of the Conference & Events team

Four Points By Sheraton Hotel

2018 – 2019

Food and Beverage Attendant – Queens Head Bar & Eatery

- Customer service
- Restaurant service
- Barista/Bartending
- Room Service Delivery
- Cashier Handling

Colombus Coffee – Mitre 10 Te Rapa & Ruakura

2018 – 2018

This was a temporary summer position while on holiday from study.

- Customer service
- Barista
- Cashier handling

Qualifications

New Zealand Management Academies

2016 – 2018

Hospitality Management Diploma

Hospitality Level 3, 4 & 5

Licenced Controller Qualification (LCQ)

Throughout my time with the NZMA, I completed work experience with the below establishments which included customer service, food preparation, cash handling, barista, kitchen support, team leading and open and close of business

Café Fusion – NZMA Training Establishment

Coffee of Philosophy

Sierra Café

National Culinary Competition

2017

Bronze Medal

Referees

Adit Chopra

Former Restaurant and Bar Manager at Novotel Tainui Hamilton

P 021 0827 8955

Barbara Lewis-Parkes

Character Reference

P 021 283 2623